

PU/VC/R/2025/065

Dated: August 01, 2025

## **Notification**

# **Student's Grievances Redressal Committee (SGRC)**

In-continuation of notification no. PU/VC/R/2024/007; Dated: September 23, 2024, the "Student's Grievances Redressal Committee (SGRC)", Plaksha University has been revised, as follows:

The revised composition of the committee:

S.N.	Member	Designation	Membership
1	Sunita Chauhan*	Professor & Dean of Research	Chairperson
2	T V Ramanathan	Professor	Member
3	Brainerd Prince	Associate Professor	Member
4	Rucha Joshi	Associate Professor	Member
5	Subham Jalan (U20220082)	Student	Special Invitee

### \*This revision includes the following changes:

1. Prof. Sunita Chauhan, Dean of Research, has been added as Chairperson.

## Tenure, Quorum and frequency of Meeting:

- 1. The term of the chairperson and members shall be for a period of two years.
- 2. The term of the special invitee shall be one year.
- 3. The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.
- 4. The committee shall be meet as required.

Prof. Rudra Pratap

**Vice-Chancellor** 



## Charter

**The Composition, Tenure & Quorum of Membership:** As per the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, the composition, tenure & quorum of committee follows:

- 1. A complaint from an aggrieved student relating to the institution shall be addressed to the Chairperson, Students' Grievance Redressal Committee (SGRC).
- 2. Students' Grievance Redressal Committees (SGRC), as may be required to consider grievances of the students, with the following composition, namely:
  - a) A Professor Chairperson
  - b) Four Professors/Senior Faculty Members of the Institution as Members.
  - c)A representative from among students to be nominated on academic merit/excellence in sports/performance in co-curricular activities-Special Invitee.
- 3. At least one member or the Chairperson shall be a woman and at least one member or the Chairperson shall be from SC/ST/OBC category.
- 4. The term of the chairperson and members shall be for a period of two years.
- 5. The term of the special invitee shall be one year.
- 6. The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.

#### Responsibility of SGRC:

- 1. In considering the grievances before it, the SGRC shall follow principles of natural justice.
- 2. The SGRC shall send its report with recommendations, if any, to the competent authority of the institution concerned and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint.
- 3. Any student aggrieved by the decision of the Students' Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.
- 4. On receipt of an online complaint, the institution shall refer the complaint to the appropriate Students' Grievance Redressal Committee, along with its comments within 15 days of receipt of the complaint on the online portal.
- 5. The Students' Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- 6. An aggrieved student may appear either in person or authorize a representative to present the case.

#### Note:

If grievances are not resolved by the Students Grievance Redressal Committee within the time period provided in the regulations may be referred to the Ombudsperson appointed by the university.